



# Advanced Vacuum Systems

## AVS Inc. STANDARD RATES FOR TECHNICAL SERVICE, 2010

Field service will be billed at a per-person, per-hour rate, portal-to-portal, plus all travel and living expenses. In house service is charged per hour by the activity.

### **LABOR:**

Standard service rates up to 8 hours a day . . . . .	\$105/hr.
Between 8 to 12 hours per day, and Saturday . . . . .	\$140/hr.
Over 12 hours per day, Sunday and Holidays . . . . .	\$190/hr.
Engineering at AVS . . . . .	\$125/hr.
Travel – Portal to Portal . . . . .	\$ 65/hr.
Travel – Portal to Portal (for Saturday, Sunday and Holidays) . . . . .	\$100/hr.
Phone/Modem-Internet Support (8 AM to 5 PM E.S.T.) . . . . .	\$130/hr.
Phone/Modem-Internet Support after hours and Saturday* . . . . .	\$160/hr.
Phone/Modem-Internet Support Sunday and Holidays* . . . . .	\$230/hr.
Phone Support for Re-purchased Equipment / Non-OE Owner* . . . . .	\$150/hr.
Customer Requested Program Changes* . . . . .	\$110/hr.
Phone support for trouble shooting out-of-warranty systems . . . . .	\$130/hr.
AVS Service Tech. <u>WITH</u> Helium Mass Spectrometer Leak Detector - worldwide (Helium gas by customer) . . . . .	\$250/hr.
<i>(Depending on location, the cost of transportation will be added. Overnight Air-freight <u>is</u> permitted)</i>	

Four (4) hours minimum billed on service calls.

\* *One half hour min. billing and PO# / credit card required prior to services performed.*

### **TRANSPORTATION:**

Public conveyance . . . . .	@ Cost
Private vehicles . . . . .	\$0.75/mile

### **MISCELLANEOUS EXPENSES:**

Manuals . . . . .	\$500/ea.
Blueprints . . . . .	\$250/ea.
Meals . . . . .	\$ 42/day or cost
Lodging & Telephone . . . . .	@ Cost
Work involving confined space entry ( charge additional to normal labor rates ) . . . . .	\$ 45/hr.
Confined Space Entry Kit Rental . . . . .	\$100/day

### **PARTS:**

Per need and quote\*\* . . . . . Pricing as Required

**\*\*Genuine AVS parts must be purchased for any service performed.**

The above rates are effective **January 1, 2010** and are subject to change without notice.

**Payment terms are Net 10 days on all service related items, parts and services.**

Within the continental United States a purchase order is required prior to work or scheduling of travel, otherwise wire transfer of payment or receipt of estimated payment must be received prior to dispatch. Site working conditions & facilities must be approved by AVS prior to travel.

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